PIXIDA

📍 MUNICH, INGOLSTADT, PORTO, JOINVILLE

Project Support Engineer

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Are you fascinated by e-Mobility, Navigation, Telematics and Entertainment Features like Video & Gaming? Would you like to support these areas as a Project Support Engineer and take on a key role in driving innovative solutions forward? In this position, you will play a vital role in identifying, analyzing, and resolving technical and organizational challenges, ensuring smooth feature integration. Then we'd love to hear from you!

Your Responsibilities

› Pre-analyzing, prioritizing, and processing support tickets efficiently and accurately.

› Managing and resolving IT incidents.

› Participating in ticket review meetings and providing customer support (3rd level).

› Collaborating closely with international teams to identify and drive process improvements.

Our Requirements

› You have a completed technical degree or comparable qualification with relevant experience.

› Strong communication and troubleshooting skills.

› A proactive, solutions-focused mindset.

› Experience working with ticketing systems such as Jira, or similar tools.

› Fluent English is required; German is a plus.

Thrive with us - join the journey to success!

Anne
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Want to know more?

https://www.pixida.com/career